



SOCIAL PROTECTION

# GOVERNANCE AND MANAGEMENT FOR INTEGRATED SOCIAL SECURITY IN THE ARAB REGION

9 – 13 JUNE 2025  
TURIN, ITALY

*Information Note*

# OVERVIEW

This training course is designed to address the challenges of a rapidly evolving social security landscape in the Arab States of the Middle East. Many countries in the region are undertaking significant reforms to improve the sustainability of social security systems, expand coverage to previously excluded groups, and promote equity.

The course focuses on tackling critical governance and management issues in social security at this crucial time. It provides social security practitioners and policymakers with the skills and knowledge needed to advance integrated social protection systems.

Grounded in an understanding of emerging socio-economic, political, and demographic trends, the curriculum equips participants with innovative strategies to enhance governance, sustainability, and integration. Participants will gain insights into addressing complex challenges such as labor market informality, and low female workforce participation, through meeting the increasing demand for comprehensive and inclusive social security systems.

## WHAT WILL I LEARN?

The curriculum will cover the following components:

### **GOVERNANCE AND ADMINISTRATION OF SOCIAL PROTECTION SYSTEMS**

- Overview of governance frameworks and institutional arrangements.
- Challenges and bottlenecks in the Arab context.
- Stakeholder coordination mechanisms.

### **CONTRIBUTORY SOCIAL PROTECTION AND PENSION REFORM**

- Key trends and challenges in pension systems.
- Addressing gaps for informal and vulnerable workers.
- Case study analysis of regional pension reforms.

### **NON-CONTRIBUTORY SOCIAL PROTECTION AND ASSISTANCE REFORM**

- Social assistance systems and their role in poverty reduction.
- Innovations in targeting, digitalization, and delivery mechanisms.
- Comparative analysis of conditional and unconditional transfers.

### **SPECIALIZED THEMES**

- Extending social protection to informal and migrant workers.
- Strengthening the shock-responsiveness of social security systems.
- Integrating humanitarian and social protection frameworks.

### **FINANCING SOCIAL PROTECTION SYSTEMS**

- Revenue sources and financial sustainability.
- Expanding fiscal space and addressing inefficiencies.
- Developing stakeholder partnerships for effective financing.

## KEY FEATURES

### EXPERT-LED SESSIONS

Delivered by seasoned practitioners and experts in social security governance.

### INTERACTIVE LEARNING

Combines lectures, case studies, group discussions, and role-playing exercises.

### PRACTICAL ASSIGNMENTS

Real-world scenarios for analysing governance structures and reform strategies.

### REGIONAL FOCUS

Tailored to the specific challenges and opportunities in the Arab region.

### NETWORKING OPPORTUNITIES

Connect with policymakers, practitioners, and international experts.

## WHAT WILL I BE ABLE TO DO?

By the end of the course, participants will be able to:

- Assess **governance** and **administrative** frameworks in social protection systems.
- Propose **actionable solutions** to improve stakeholder coordination and system integration.
- Design inclusive policies and schemes for informal and migrant workers, leveraging social security systems.
- Develop frameworks for adaptive social protection systems to **address shocks and crises**.
- Evaluate **financing strategies** to ensure the sustainability and efficiency of social security programmes in a continuously evolving landscape.

## WHY SHOULD I JOIN?

The course will be delivered face to face in Arabic at the ITCILO Campus in Turin (Italy) from 9 to 13 June 2025. Participants will benefit from a combination of residential training and a highly interactive digital learning environment hosted on the ITCILO's eCampus,. They will have the opportunity to engage with regional social security experts and share their knowledge and experiences with fellow practitioners from other Arab States. Successful participants will receive an ITCILO Certificate of Achievement, eligible for the Diploma for Social Protection Managers.

## WHO TAKES THIS COURSE?

The course is designed for experienced social security professionals and executives from social security institutions, Ministries, international organizations, social partners and civil society from the Arab States. Participants should hold positions directly related to the design and implementation of contributory (social insurance) and non-contributory (social assistance) social security policies and schemes. The ability to access and use a computer with an internet connection is also essential.

# CAMPUS LIFE

## A THRIVING UNITED NATIONS CAMPUS AND COMMUNITY OF PROFESSIONAL PEOPLE FROM AROUND THE WORLD

- **Three organizations** from the United Nations system on campus
- **More than 300 training courses** and activities in a stimulating international environment
- **Thousands of participants** from all over the world

## ENVIRONMENT AND SURROUNDINGS

### Grab a campus bicycle and explore the Turin Centre.

Located in a leafy park on the banks of the Po River, it's a great place for study and collaboration. Experience innovative learning and training methods in modern classrooms equipped with simultaneous translation services.

## HOUSING, DINING, AND MORE

Comprising more than 280 private dormitories, the **Turin Campus provides a broad range of services for course participants and partners** including a free-flow restaurant, travel agency, laundromat, post office, gym, medical services and a reception desk open 24/7.

## COMMUNITY ENGAGEMENT AND DIVERSITY

**Participants can enjoy social events organized by the Turin Centre** as well as by their course facilitators. Whether on or off campus, people from different cultural backgrounds have the opportunity to listen to live music together, cook and share traditional foods, or team up to play games and network.

## WITHDRAWAL, CANCELLATION POLICY, AND REFUNDS FOR OPEN COURSES

If an enrolled participant wishes or must withdraw from a course, they may choose to apply to a different course or be substituted by another candidate. The participant must notify the Centre, in writing, of their decision at least 14 days prior to the start date of the course. Cancellation of participation in regular courses will result in the following penalties:

- 14 days or more prior to the start date of the course: No penalty, 100% refund of amount paid less applicable bank charges
- 8 to 13 days prior to the start date of the course: Penalty of 50% of course price, refund of residual amount paid (if any) less applicable bank charges
- 7 days or less prior to the start date of the course: Penalty of 100% of course price.

# INFO

## FOR FURTHER INFORMATION PLEASE CONTACT

### International Training Centre of the ILO

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