



ONLINE

SOCIAL PROTECTION

EXECUTIVE E-COACHING IN SOCIAL PROTECTION

1 JANUARY – 31 DECEMBER 2025

 5 MONTHS, 10 SESSIONS

Information Note

OVERVIEW

At a time when demand for social protection has soared, the drive to strengthen social protection systems and delivery has gathered momentum. The Executive E-coaching in Social Protection is a new online initiative by the ITCILO aimed at responding to this growing need in order to help professionals across the world enhance their work in social protection and get customised technical assistance - e-coaching - where and when they want it. This Executive E-coaching programme is designed as a stand-alone learning initiative, but it may also be combined with, and build on, other training courses in social protection offered by the ITCILO. Applications are open all year round but selected participants will be onboarded into the Executive e-coaching in February (for e-coaching sessions between February and June) and in July (for e-coaching sessions between July and December). Team packages are also available.

WHAT

WHAT WILL I LEARN?

E-coaching is a two-way exchange between a learner and an expert e-coach. It is meant to build on, and refine, a learner's existing knowledge and expertise as well as providing additional technical assistance to help them address some of the professional challenges they are facing. The learning path is customised to the learner. It is informed by their specific needs and framed by their unique context. The e-coach provides guidance and support accordingly, fostering self-reflection and the practical application of knowledge acquired by the learner.

WHAT WILL I BE ABLE TO DO?

Learners will be able to strengthen their knowledge and skills in a specific technical area of social protection as defined by them. They will get tailored technical assistance and guidance from an expert to help them find practical solutions to the concrete problems they are facing where they are.

WHY

WHY SHOULD I JOIN?

This online learning programme is specifically designed for officials and professionals working in social protection to help them analyse and respond to their rapidly changing context. Participants will:

- Identify the technical area and specific competencies they wish to strengthen through an initial tailored assessment conducted by the ITCILO.
- Be matched with an e-coach from a number of highly qualified and experienced international social protection experts.

- Engage in live sessions with their e-coach.
- Benefit from a range of online resources on best practices and case studies compiled by the ITCILO

WHO

WHO TAKES THIS COURSE?

The programme is aimed at strengthening the competencies of a wide range of professionals working in social protection institutions, ministries, international organizations, social partners and civil society partners tasked with designing and implementing social protection programmes.

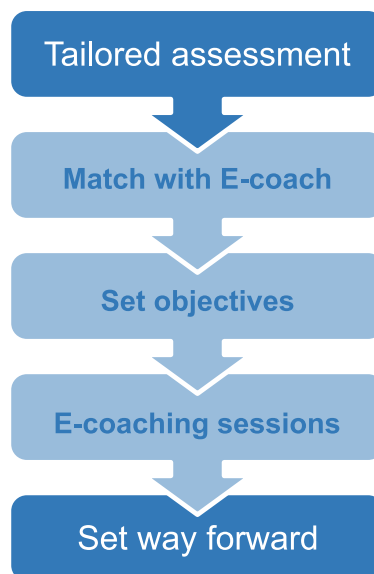
LANGUAGE

The programme is available in **English, French, Spanish, Portuguese** and **Arabic** based on learner needs and depending on the availability of suitable coaches.

HOW

The programme is delivered entirely online, offering participants the opportunity to learn where they are without the need to travel.

The e-coaching engagement will consist of a cycle of ten sessions with an expert e-coach over a period of five months. The time, duration and structure of the sessions will be agreed upon with the e-coach. Please note that the programme will take an estimated 40 hours to complete.



More than one person from the same organization/team can join the programme to receive group e-coaching sessions. If you are interested in this modality, please contact the ITCILO for further information about pricing and application.

- We will begin with a **tailored assessment** conducted by the ITCILO team. This will help learners identify their specific needs and clarify what they wish to get out of the programme.
- The ITCILO team will then match the learner/s with the most appropriate **expert e-coach** and will facilitate the first 'meet and greet' session. The e-coach and the learner/s will then jointly define the objectives of their engagement.
- The e-coaching sessions will offer the e-coach and learner/s the opportunity to explore specific social protection issues and challenges in depth, **sharing targeted resources, best practices and technical advice**, enabling learners to apply the practical guidance to their day-to-day work.
- At the end of the cycle of sessions, learners will be encouraged to develop an **action plan** outlining how they will sustain the learning beyond the end of the programme. The e-coach and the learner/s will also jointly evaluate the quality and outcomes of their engagement with guidance from the ITCILO.

PRICE

Individual e-coaching: €2,155

Group e-coaching: please contact us for further information about pricing and application.

HOW TO APPLY

Find the application form at <https://oarf2.itcilo.org/DST/A9718032/en>

WITHDRAWAL, CANCELLATION POLICY, AND REFUNDS FOR OPEN COURSES

If an enrolled participant wishes or must withdraw from a course, they may choose to apply to a different course or be substituted by another candidate. The participant must notify the Centre, in writing, of their decision at least 14 days prior to the start date of the course. Cancellation of participation in regular courses will result in the following penalties:

- 14 days or more prior to the start date of the course: No penalty, 100% refund of amount paid less applicable bank charges
- 8 to 13 days prior to the start date of the course: Penalty of 50% of course price, refund of residual amount paid (if any) less applicable bank charges
- 7 days or less prior to the start date of the course: Penalty of 100% of course price.

INFO

FOR FURTHER INFORMATION PLEASE CONTACT

International Training Centre of the ILO
Programme on Social Protection,
Governance and Tripartism (SPGT)
Viale Maestri del Lavoro, 10
10127 Turin – Italy

Ms. Costanza De Toma
Programme Officer
T +39 011 693 6967
c.detoma@itcilo.org
www.itcilo.org



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